

CONCEPT AND GENERAL INFORMATION 2025 - 2026



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GENERAL INFORMATION

СОМРАНУ	Kaya Turistik Tesisleri Titreyengöl Otelcilik A.Ş.	SEASON	Winter Season
CATEGORY	Ski Hotel	NUMBER OF FLOORS	2 + 5 (Main Building)
CONCEPT	All Inclusive	E-MAIL	kinfo@kayahotels.com.tr
OPENING/RENOVATION	1990 / 2019	FAX	+90 374 234 5025
ADRESS	Kartalkaya Mevkii / Bolu P.K.51	WEB SITE	www.kayahotels.com
TELEPHONE	+90 374 234 5026	CALL CENTER	444 52 92
CHECK-IN & CHECK-OUT	14.00 - 12.00		

ALL INCLUSIVE CONCEPT

Breakfast, Lunch, Dinner (open buffet) and local alcoholic, non alcoholic drinks within the meals, Tea and cake time at 17:00 in the lobby 24 hours, Night soup at 23:00, all local alcoholic, non alcoholic in the lobby between 10: 00-24: 00, soft drinks in the rooms in the minibar are included into the concept.

All other meals and drinks (fresh juices, drinks in bottles) are extra of charge. Accommodation starts with the dinner at the arrival and finishes with lunch at the departure.

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İstanbul Sabiha Gökçen Airport	270 km	Bolu Centre	30 km
İstanbul	295 km	Ankara	190 km
Ankara Esenboğa Airport	200 km		

SPOKEN LANGUAGES

TURKISH

ENGLISH

RUSSIAN

ACCEPTED CARDS

VISA

MASTER CARD

^{*}Pets are not allowed.

^{*}Kaya Hotels & Resort reserves all rights to make any changes in concept without informing the 2an and 3rd parts in advance.



ROOM TYPES

ROOM TYPES	MAX. OCCUPANCY	TOTAL ROOMS
Standard Room	2+2, 3+1, 4 pax	178

DESCRIPTION

Ski Slope or Mountain view- carpet floor - 1 bedroom (20 m2 or 25 m2) French Bed or Twin Beds & Bunk Bed - 1 bathroom – (bathtub or shower)





ROOM TYPES	MAX. OCCUPANCY	TOTAL ROOMS	
Standard Family Room	2+2, 3+1, 4 pax	10	

DESCRIPTION

Ski slope or Mountain view- carpet floor- 2 bedrooms (45 m2) 1 french bed and twin beds - 1 bathroom (shower)







ROOM TYPES	MAX. OCCUPANCY	TOTAL ROOMS
Superior Room	2+2 / 3+1 / 4 pax	60

DESCRIPTION

Ski slope view - laminate floor-1 bedroom (33 m2) - 1 french bed,1 single bed and 1 sofa bed 1 bathroom (bathtub or shower)





ROOM TYPES	MAX. OCCUPANCY	TOTAL ROOMS
Superior Family Suite	2+2 / 3+1 / 4 pax	15

DESCRIPTION

Mountain view- Laminate floor- 1 bedroom - 1 living room (45 m2) - 2 bathrooms (shower)







ROOM TYPES	MAX. OCCUPANCY	TOTAL ROOMS
Grand Suite	2+2 / 3+1 / 4 pax	3

DESCRIPTION

Mountain view -Laminate Floor- 1 bedroom - 1 living room (50 m2) - 2 bathrooms (shower)



ROOMS DESCRIPTION

FACILITIES	DESCRIPTION	FREE	EXTRA
Heating System	Central	~	
TV	Turkish and satellite channels	~	
Safebox	Room	~	
Telephone	Direct line		~
Minibar	Soft drinks, Refilled daily	~	
Room Cleaning	Daily	~	
Bed sheets change	Every second day	✓	
Room Service	Food and Beverages		✓
Pillows Menu		~	
Room Set-up	Shampoo, hair conditioner, hower jel, liquid soap, shower cap, facial tissue, make up cottons, ear sticks	~	





RESTAURANTS & BARS

RESTAURANT	DESCRIPTION	OPENING	CLOSING
Main Restaurant	Breakfast	07:00	10:00
Main Restaurant	Late Breakfast	10:00	10:30
Main Restaurant	Lunch	12:30	14:00
Main Restaurant	Dinner	19:00	21:30
Main Restaurant	Night Soup	23:00	00:00
Room Service	Food and Beverages ordered to the room are extra chargeable	24 H	OURS
Lobby	Coffe Break	17:00	18:00

*Accomodation starts with the dinner at the arrival to the hotel and finishes with lunch on the departure day.

BARS

BAR	DESCRIPTION	OPENING	CLOSING
LOBBY BAR	Local alcholic and soft drinks determined by the hotel are free of charge between 10:00-00:00	10:00	00:00

*Drinks ordered between 00:00 - 10:00 are extra chargeable.



PALAZZO LOUNGE

PALAZZO LOUNGE KARTALKAYA'S NEW MEETING POINT "PALAZZO LOUNGE" PRESENTS & UNITES FLAVOURS AND ENTERTAINMENT.

Palazzo Lounge, is a place where different and unique falours meet, such as: Yada Sushi, Serafina, Develi, Palazzo Steak House and Palazzo Patisserie. From 23:00 it is the only place of entertainment with famous DJs performances in Kartalkaya.







PALAZZO STEAK HOUSE **PATISSERIE**











SPA & WELLNESS

SPA & Wellnes Service Hours: 08:30 - 20:30

FREE SERVICES	EXTRA CHARGE SERVICES
Turkish Hammam (Treatments are Extra)	Beauty Center
Fitness Center	Massages & Treatments
Sauna	Skin Care Treatments
Steam Room	Body Care Treatments
Heated Indoor Pool	Vitamin Bar



SERVICES

OTHER SERVICES					
SERVICES	EXTRA CHARGE	FREE			
Wi Fi in (Lobby and rooms)		~			
Laundry	~				
Indoor & Otdoor Parking		~			
Photographer	~				
Doctor & Nursery Services 24/7	~				
Electric Cars charging station	✓				

SPORTS STORE & SHOP & EQUIPMENT RENTAL

SERVICES	EXTRA CHARGE	FREE
Skiing and Snowboarding Wear and Equipment of International Brands	~	
Shop	~	
Snowboarding & Skiing Equipment Rental / Floor-2	~	
Snowboarding & Skiing Lessons / Floor-2	~	
ATV Safari / Floor-2	✓	







MINI CLUB

CLUB	MINI CLUB	ACTIVITY	ALL INCLUSIVE	OPENING CLOSING TIME
4 – 8 Years	Activity Room	Mini Club activites for children	~	10:00 – 12:30 14:00 - 17:30
	Baby Sitting Services		Extra Charge	

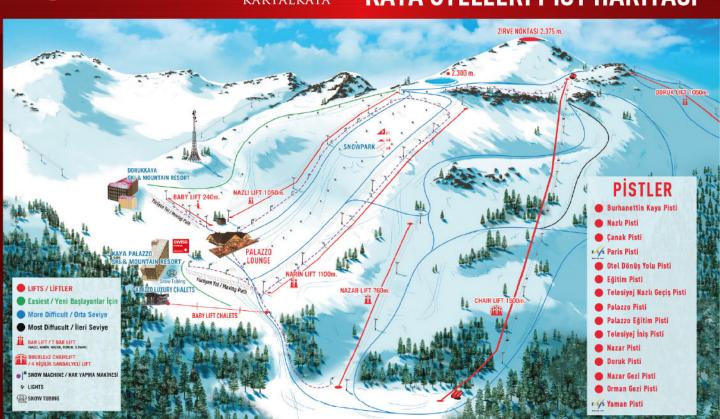
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SLOPES & LIFTS MAP



KARTALKAYA KANTALKAYA KAYA OTELLERI PIST HARITASI



*The slopes of Dorukkaya Ski & Mountain Resort guarantee snow to snowboard enthusiasts a guaranteed during holiday" by the world's famous French "Sufag" snow machines.

